# Half Year Report For the period ended 31 December 2011



# From the CEO

# Continued Operating Performance Improvements and a Successful Demerger

I am pleased to report that Telecom continued to deliver operating performance gains during a half year that also featured the successful demerger of its Chorus business.

The momentum built up last year has been maintained and we delivered improvements in customer satisfaction and operating efficiency, as well as real progress towards our strategic growth goals in broadband, mobile and ICT.

The period included five months of trading before the demerger of Chorus on 30 November 2011 and one month of trading post-demerger. The result includes a large non-cash accounting adjustment relating to the demerger of Chorus, as well as several other one-off items.

Due to the demerger timing and the associated accounting impact, year-on-year financial comparisons are complicated. However, the ongoing operational improvement in Telecom's continuing business is clear after adjusting for the significant non-cash accounting and other impacts of the demerger.

\$m	REPORTED		ADJUSTED	
	H1 FY12		H1 FY12	Change %
EBITDA — continuing operations	519	3.6	488	0.2
EBITDA — discontinued operations	1,137	NM	321	NM
Total EBITDA	1,656	90.3	809	-6.8
Net Profit after Tax	1,006	NM	240	51.9
Capital expenditure	325	-32.3	325	-32.3

# Reported and adjusted result highlights

The demerger was probably the most complex corporate transaction in recent New Zealand history and a world's first for a telecommunications company. I am pleased it has helped deliver real value for customers and shareholders.

The continued focus on mobile, broadband and ICT has provided a strong platform for the future and delivered growth in New Zealand broadband revenues as well as average revenue per user growth (ARPU) in both mobile and broadband. There has also been further margin growth in IT services.

Customer satisfaction has improved in New Zealand, and the focus on simplicity and efficiency means that costs have declined faster than revenues, enabling Telecom to maintain flat adjusted EBITDA for its continuing operations.

This, along with emphasis on good control of capital expenditure, has resulted in a 25% improvement in adjusted Free Cash Flow when compared to the first half of the previous financial year.

# Dividend

Telecom has declared an ordinary dividend of 9 cents per share for the half year to 31 December 2011. The dividend will be fully imputed in line with the corporate income tax rate.

As previously advised, Telecom has now moved to paying dividends on a half-yearly basis at a dividend payout ratio of approximately 90% of adjusted net earnings.

Subject to there being no adverse change in operating outlook, the dividend for H2 FY12 will be set to reflect the full year expected payout ratio. It is currently anticipated that the H2 FY12 dividend will be imputed in the range of 70% to 100%, although this prediction is highly sensitive to a number of factors. To the extent that dividends are not fully imputed, the amount of any supplementary dividend declared will be reduced on a pro-rata basis.

The payment dates for the H1 FY12 dividend are as follows:

- New Zealand, Australia 5 April 2012
- New York
   13 April 2012

### **Dividend Reinvestment Plan**

The Dividend Reinvestment Plan has been restored after it was suspended during the prior year due to Telecom's involvement in the Government's UFB process. For the H1 FY12 dividend, shares issued under the Dividend Reinvestment Plan will be issued at the prevailing market price of ordinary shares. As noted in the release of our half-year financial results to the market on 24 February 2012 the last date for the receipt of an election notice for participation in the Dividend Reinvestment Plan was 23 March 2012.

## **Capital Management**

Telecom has also announced an on-market buyback of shares to return surplus capital to shareholders. The buyback of up to \$300 million will be executed during the 2012 calendar year. Please see the information sent to shareholders on 24 February 2012 for more details or go to www.investor.telecom.co.nz.



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Paul Reynolds Chief Executive

# **Financial statements**

#### Income statement

	SIX MONTHS ENDED 31 DECEMBER		YEAR ENDED 30 JUNE
	2011 UNAUDITED	2010 UNAUDITED	2011 AUDITED
(Dollars in millions, except per share amounts) NOTES	NZ\$	NZ\$	NZ\$
Operating revenues and other gains			
Local service	457	486	955
Calling	394	479	928
Interconnection	53	100	195
Mobile	445	405	825
Data	268	291	574
Broadband and internet	238	250	487
IT services	267	274	561
Resale	93	124	235
Other operating revenue	97	114	199
Other gains 3	46	32	45
	2,358	2,555	5,004
Operating expenses			
Labour	(411)	(421)	(832
Intercarrier costs	(379)	(490)	(939
Other operating expenses	(1,044)	(1,139)	(2,215
Asset impairments	-	-	(215
Other expenses 3	(5)	(4)	(42
Earnings before interest, taxation, depreciation and amortisation – continuing operations	519	501	761
Depreciation	(178)	(259)	(468
Amortisation	(106)	(118)	(240
Earnings before interest and taxation	. ,	. ,	
– continuing operations	235	124	53
Finance income	8	10	15
Finance expense	(67)	(73)	(152
Share of associates' profits /(losses)	-	1	1
Earnings/(losses) before income tax			
– continuing operations	176	62	(83
Income tax (expense)/benefit 4	(47)	(28)	4
Earnings/(losses) from continuing operations	129	34	(79
Earnings from discontinued operations net of tax 5	877	131	245
Net earnings for the period	1,006	165	166
Net earnings attributable to			
equity holders of the Company	1,005	164	164
Net earnings attributable to non controlling interest	1	1	2
	1,006	165	166
Basic net earnings per share (in cents)	52	9	9
Diluted net earnings per share (in cents)	52	9	9
Basic and diluted earnings/(losses) per share			
from continuing operations (in cents)	7	2	(4
Weighted average number of			
ordinary shares outstanding (in millions)	1,925	1,923	1,924

## Statement of comprehensive income

		SIX MONTHS ENDED 31 DECEMBER	
	2011 UNAUDITED	2010 UNAUDITED	2011 AUDITED
(Dollars in millions)	NZ\$	NZ\$	NZ\$
Net earnings for the period	1,006	165	166
Other comprehensive income:			
Translation of foreign operations	2	2	(8)
Net investment hedges	(3)	(15)	(11)
Reclassified to income statement on winding up			
of foreign operation	(28)	-	-
Revaluation of long-term investments	(20)	8	(48)
Cash flow hedges	52	(13)	(27)
Other comprehensive income/(loss) for the period	3	(18)	(94)
Total comprehensive income for the period	1,009	147	72
Total comprehensive income attributable to equity holders of the Company	1,008	146	70
Total comprehensive income attributable to non-controlling interest	1	1	2
	1,009	147	72

# Statement of changes in equity

	SIX MONTHS ENDED 31 DECEMBER		YEAR ENDED 30 JUNE	
	2011 UNAUDITED	2010 UNAUDITED	2011 AUDITED	
(Dollars in millions)	NZ\$	NZ\$	NZ\$	
Equity at the beginning of the period	2,311	2,545	2,545	
Net earnings for the period	1,006	165	166	
Other comprehensive income/(loss)	3	(18)	(94)	
Total comprehensive income for the period	1,009	147	72	
Contributions by and distributions to owners:				
Dividends	(183)	(183)	(320)	
Supplementary dividends	(25)	(9)	(28)	
Tax credit on supplementary dividends	25	9	28	
Dividend Reinvestment Plan	-	7	7	
Issuance of shares under employee share schemes	9	5	7	
Distribution of Chorus shares to shareholders	(1,264)	-	-	
Equity at the end of the period	1,882	2,521	2,311	
Equity consists of:				
Contributed capital	1,161	1,528	1,528	
Revaluation reserve	(365)	(289)	(345)	
Foreign currency translation reserve	(68)	(33)	(39)	
Hedge reserve	(7)	(45)	(59)	
Deferred compensation	7	12	14	
Retained earnings	1,148	1,342	1,207	
Total equity attributable to equity holders				
of the Company	1,876	2,515	2,306	
Minority interests	6	6	5	
Total equity	1,882	2,521	2,311	

# Statement of financial position

	SIX MO	ONTHS ENDED DECEMBER	YEAR ENDED 30 JUNE
	2011 UNAUDITED	2010 UNAUDITED	2011 AUDITED
(Dollars in millions) NOTE	NZ\$	NZ\$	NZ\$
ASSETS			
Current assets:			
Cash	320	332	324
Collateral funds	-	44	110
Short–term derivative assets	1	3	2
Receivables and prepayments	675	744	701
Taxation recoverable	46	1	-
Inventories	82	91	60
Total current assets	1,124	1,215	1,197
Non-current assets:			
Long-term investments	105	186	125
Long-term receivables	184	41	44
Long-term derivative assets	-	30	40
Intangible assets	803	1,096	1,094
Property, plant and equipment	1,760	4,224	3,892
Total non-current assets	2,852	5,577	5,195
Total assets	3,976	6,792	6,392
LIABILITIES AND EQUITY			
Current liabilities:			
Accounts payable and accruals	839	979	991
Taxation payable	-	-	31
Short-term derivative liabilities	15	326	333
Short-term provisions	12	18	38
Debt due within one year 6	420	611	397
Total current liabilities	1,286	1,934	1,790
Non-current liabilities:			
Deferred tax liability	128	285	226
Long-term derivative liabilities	23	287	330
Long-term payables and provisions	39	44	35
Long-term debt 6	618	1,721	1,700
Total non-current liabilities	808	2,337	2,291
Total liabilities	2,094	4,271	4,081
Equity:			
Share capital	1,161	1,528	1,528
Reserves	(433)	(355)	(429)
Retained earnings	1,148	1,342	1,207
Total equity attributable to equity holders of			
the Company	1,876	2,515	2,306
Non controlling interest	6	6	5
Total equity	1,882	2,521	2,311
Total liabilities and equity	3,976	6,792	6,392

# Statement of cash flows

		SIX MONTHS ENDED 31 DECEMBER	
	2011 UNAUDITED	2010 UNAUDITED	30 JUNE 2011 AUDITED
(Dollars in millions) NOTE	S NZ\$	NZ\$	NZ\$
Cash flows from operating activities			
Cash received from customers	2,394	2,495	5,008
Interest income	8	10	15
Payments to suppliers and employees	(1,730)	(1,840)	(3,421)
Income tax (paid)/refunded	(84)	(74)	(127)
Interest paid	(110)	(97)	(197)
Dividend income	26	39	71
Net cash flow from operating activities	2 <b>504</b>	533	1,349
Cash flows from investing activities			
Sale of property, plant and equipment	1	3	3
Sale of business	3 5	76	76
Sale of long-term investments	3 1	100	107
Purchase of property, plant and equipment			
and intangibles	(397)	(589)	(1,005)
Capitalised interest paid	(5)	(10)	(16)
Net cash flow from investing activities	(395)	(420)	(835)
Cash flows from financing activities			
(Increase)/decrease in collateral funds	110	(23)	(89)
Debt restructuring costs	(211)	_	-
Proceeds from derivatives	961	1	2
Repayment of derivatives	(1,279)	(11)	(13)
Payments on finance leases	(3)	_	-
Receipts on finance leases	10	-	-
Proceeds from short-term debt	2,012	413	663
Repayment of short-term debt	(570)	(307)	(749)
Repayment of long-term debt	(961)	(9)	(21)
Dividends paid	(183)	(177)	(313)
Net cash flow from financing activities	(114)	(113)	(520)
Net cash flow	(5)	-	(6)
Opening cash position	324	339	339
Foreign exchange movement	1	(7)	(9)
Closing cash position	320	332	324

# Notes to the financial statements

#### Note 1: FINANCIAL STATEMENTS

These summarised financial statements have been prepared using the same accounting policies and methods of computation as, and should be read in conjunction with, the financial statements and related notes included in Telecom Corporation of New Zealand Limited (the 'Company's') Annual Report for the year ended 30 June 2011 and the condensed consolidated interim financial statements for the six months ended 31 December 2011, which are available at: investor.telecom.co.nz. These summarised financial statements for the six months ended 31 December 2011 are unaudited and are expressed in New Zealand dollars, which is the Company's functional currency. References in these summarised financial statements to '\$' are to New Zealand dollars. References to A\$ are Australian dollars, GBP are pounds sterling, CA\$ are Canadian dollars, US\$ are United States dollars and CHF are Swiss francs. All financial information has been rounded to the nearest million, unless otherwise stated.

These summarised financial statements have been extracted from the Company's condensed consolidated interim financial statements for the six months ended 31 December 2011, which should be read in conjunction with these summarised financial statements.

As detailed in the annual report of the Company, together with its subsidiaries and associates ('Telecom') for the year ended 30 June 2011, Telecom was required to demerge its fixed line access infrastructure business in order for the demerged business to take the cornerstone role in the Government's ultra-fast broadband ('UFB') initiative. Telecom successfully demerged Chorus Limited ('Chorus') on 30 November 2011 after 99.8% of votes cast by the Company's shareholders voted in favour of the demerger proposal. With effect from 1 December 2011, Chorus became a stand-alone. separately listed company. Consequently, Telecom has separated the Chorus pre-demerger results and presented these results, including comparatives, as 'discontinued operations' in accordance with NZ IFRS 5: Non-current Assets Held for Sale and Discontinued Operations ('IFRS 5'). There is no change to the overall Telecom reported result. Certain other comparative information has also been reclassified to conform with the current period's presentation.

If new information about the discontinued operations obtained within the current financial year about the facts and circumstances that existed at the date of demerger identifies adjustments to the above amounts, or their presentation, then the disclosures will potentially be revised.

#### **Change In Accounting Policies**

There have been no material changes in accounting policies applied in the preparation of these summarised financial statements.

#### Note 2: RECONCILIATION OF NET EARNINGS TO NET CASH FLOWS FROM OPERATING ACTIVITIES

	SIX MONTHS ENDED 31 DECEMBER		YEAR ENDED 30 JUNE
	2010 UNAUDITED	2009 UNAUDITED	2010 AUDITED
(Dollars in millions)	NZ\$	NZ\$	NZ\$
Net profit after tax	1,006	165	166
Adjustments to reconcile net earnings to net			
cash flows from operating activities:			
Depreciation and amortisation	389	530	1,027
Bad and doubtful accounts	7	10	21
Increase/(decrease) in deferred tax liability	62	(7)	(46)
Net gain on asset arrangements	(88)	-	-
Share of associates' (profits)/losses	-	(1)	(1)
Gain on distribution of Chorus shares	(775)	-	-
Gain on novation of derivatives to Chorus	(101)	-	-
Gain on windup of foreign operations	(28)	-	-
Debt close-out costs included in financing cash flows	211	-	-
Asset impairments	-	-	257
Other	(11)	(23)	(8)
Changes in assets and liabilities net of effects of			
non-cash and investing and financing activities:			
Decrease/(increase) in accounts receivable			
and related items	9	(52)	(27)
Decrease/(increase) in inventories	(27)	(30)	1
Decrease/(increase) in current taxation	(74)	20	30
Increase/(decrease) in accounts payable and			
related items	(76)	(79)	(71)
Net cash flows from operating activities	504	533	1,349

# Note 3: OTHER GAINS AND OTHER EXPENSES (continuing operations)

		SIX MONTHS ENDED 31 DECEMBER	
	2011 UNAUDITED	2010 UNAUDITED	2011 AUDITED
(Dollars in millions)	NZ\$	NZ\$	NZ\$
Other gains			
Gain on sale	10	18	23
Various resolutions and settlements with supplier	-	14	22
Gain on winding up of foreign operation	28	-	-
Interim settlement on insurances	8	-	-
	46	32	45
Other expenses			
Natural disaster costs	5	4	42
	5	4	42

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In the six months ended 31 December 2011, other gains of \$46 million represented:

- \$10 million gain on the sale of Gen-i's Software Solutions business to Infosys and sale of indefeasible right of use capacity
- \$28 million gain on the winding up of the Australian branch of TCNZ Finance Limited
- \$8 million confirmed as being due from insurers in relation to the February 2011 Canterbury earthquake claim.

In the six months ended 31 December 2011, other expenses of \$5 million (\$4 million for the six months ended 31 December 2010) represented costs recognised in relation to the Canterbury earthquakes.

#### Note 4: TAXATION (Continuing operations)

The continuing operations tax charge for the six months ended 31 December 2011 of \$47 million was \$19 million higher than the charge of \$28 million in the six months ended 31 December 2010. This is primarily due to a \$33 million increase in the current period tax charge as a result of higher continuing taxable earnings, partially offset by an \$18 million impact in the comparative period as a result of a reduction in the value of certain tax credits following legislative changes, and a number of other items including the change in tax rate from the prior year rate of 30% to the current year rate of 28%.

#### Note 5: DISCONTINUED OPERATIONS

Telecom successfully completed the demerger of Chorus on 30 November 2011. The condensed consolidated income statement has been re-presented to show the Chorus results to 30 November 2011 as a discontinued operation, separately from Telecom's continuing operations. The discontinued operation results for the periods presented in the income statement are as follows:

	FIVE MONTHS 30 NOVEMBER	SIX MONTHS 31 DECEMBER	YEAR 30 JUNE
	2011 UNAUDITED	2010 UNAUDITED	2011 AUDITED
(Dollars in millions)	NZ\$	NZ\$	NZ\$
Operating revenues			
Local service	13	13	26
Data	9	8	18
Broadband and internet	44	40	94
Other operating revenue	13	14	31
Internal revenues from Telecom continuing operations	417	465	963
	496	540	1,132
Operating revenues			
Labour	(17)	(18)	(37)
Other operating expenses	(137)	(112)	(243)
Internal costs with Telecom continuing operations	(21)	(29)	(51)
Asset impairments	-	-	(42)
Depreciation	(84)	(130)	(265)
Amortisation	(21)	(23)	(54)
Net finance costs	(20)	(26)	(51)
Earnings before income tax	196	202	389
Income tax expense	(55)	(63)	(115)
Net earnings for the period			
– before demerger related items	141	139	274
Demerger-related items:			
Gain on distribution of Chorus shares	775	-	-
Debt restructuring costs	(110)	-	-
Demerger and UFB costs	(47)	(12)	(29)
Net gain on asset arrangements between			
Chorus and Telecom	88	-	-
Tax benefit on demerger-related items	30	4	_
Total demerger-related items	736	(8)	(29)
Earnings before income tax	877	131	245
Basic earnings per share (in cents)	45	7	13
Diluted earnings per share (in cents)	45	7	13

The \$775 million non-cash gain on demerger of Chorus relates to the difference between the fair value and book value of the net assets demerged to Chorus.

Debt restructuring costs of \$110 million includes \$36 million of fees that are an economic cost to Telecom, as well as \$74 million of costs

that relate to the realisation of economic positions held by Telecom.

Demerger and UFB costs of \$47 million include advisors' fees (including legal, accounting and investment banking fees), independent expert report costs and separation-related costs such as changes to IT systems, programme management and preparation for trading between Telecom and Chorus.

Net non-cash gains by Telecom on asset arrangements between Chorus and Telecom of \$88 million represented:

- \$83 million of net gains on entering into new finance lease
  arrangements with Chorus on demerger
- \$5 million gains on jointly controlled asset arrangements with Chorus

The carrying value of assets and liabilities disposed of as discontinued operations are:

30 NOVEMB	
	2011 UNAUDITED
(Dollars in millions)	NZ\$
Assets	
Receivables and prepayments	4
Short-term derivative assets	1
Current tax receivable	2
Inventories	4
Intangible assets and property, plant and equipment	2,343
Liabilities	
Accounts payable and accruals	48
Short-term debt	1
Deferred tax liability	178
Long-term debt	1,582
Long-term derivatives	56
Net assets of discontinued operations at date of disposal	489

The cash flows of the discontinued operations are as follows:

	FIVE MONTHS 30 NOVEMBER	SIX MONTHS 31 DECEMBER	YEAR 30 JUNE
	2011 UNAUDITED	2010 UNAUDITED	2011 AUDITED
(Dollars in millions)	NZ\$	NZ\$	NZ\$
Cash flows from operating activities	(171)	(136)	(276)
Cash flows from investing activities	(160)	(190)	(429)
Cash flows from financing activities	228	-	-
Net cash flow from discontinued operations	(103)	(326)	(705)

#### Note 6: CURRENT AND LONG-TERM DEBT

		SIX MONTHS ENDED 31 DECEMBER	
	2011 UNAUDITED	2010 UNAUDITED	2011 AUDITED
(Dollars in millions)	NZ\$	NZ\$	NZ\$
EMTN	80	1,509	1,468
TeleBonds	542	553	542
Short-term debt	419	276	93
Unamortised discount	(3)	(6)	(6)
Total Debt	1,038	2,332	2,097
Debt due within one year	420	611	397
Debt due greater than one year	618	1,721	1,700
Total Debt	1,038	2,332	2,097

Telecom continues to have short-term financing programmes in place; a US\$1 billion European Commercial Paper Programme, a NZ\$500 million Note Facility of which \$184 million of notes and \$235 million of European commercial paper have been utilised at 31 December 2011. In addition to the short-term financing programmes, Telecom has committed stand-by facilities of NZ\$700 million (30 June 2011: NZ\$700 million) which is undrawn at 31 December 2011. The A\$1.5 billion Short Term Note and Medium Term Note Programme was disestablished on the wind-up of TCNZ Finance Limited's Australian branch.

During the six months ended 31 December 2011, Telecom repaid the US\$250 million, CA\$275 million and CHF200 million bonds, including the related derivatives.

Immediately prior to the demerger, Telecom drew NZ\$1,106 million under a new syndicated facility. This drawn facility was included in the net assets transferred to Chorus and, from the date of demerger, was no longer part of Telecom's facilities.

As part of the demerger, Telecom bondholders elected to exchange GBP235 million (NZ\$625 million at hedged rates) of Telecom GBP EMTN bonds to Chorus GBP EMTN bonds, issued by Chorus under the Chorus EMTN Programme. Bondholders representing GBP40 million (NZ\$110 million at hedged rates) did not elect to exchange to Chorus bonds and consequently these bonds remained in Telecom. The related cross currency swaps were split and partially novated to Chorus along with the exchanged bonds. Prior to demerger, the interest rate swaps relating to the Telecom GBP bonds were closed out. New interest rate swaps have since been entered into, hedging the GBP bonds that remain in Telecom.

The costs associated with the debt restructuring above have been included in discontinued operations and are summarised in note 5.

#### Note 7: SIGNIFICANT EVENTS AFTER BALANCE DATE

Telecom has declared a fully imputed dividend of 9 cents per share in respect of the six months ended 31 December 2011.

On 10 February 2012, Telecom and the IRD agreed to settle the dispute relating to Telecom's 2008 New Zealand tax return.

On 23 February 2012, the Board of Directors approved an on-market share buyback of up to \$300 million in the 2012 calendar year. A disclosure document was sent to shareholders prior to the offer being made.

#### Note 8: OTHER FINANCIAL INFORMATION

#### Net tangible assets per security

NET TANGIBLE ASSETS PER SECURITY					
	31 DECEMBER 2011	31 DECEMBER 2010			
Net tangible assets per security	\$0.56	\$0.74			

#### Details of Associate Companies

EQUITY ACCOUNTED ASSOCIATES AND JOINT VENTURE ENTITIES					
	PERCENTAGE OF OWNERSHIP INTEREST HELD AT END OF PERIOD		CONTRIBUTIONS TO NET Profit NZ\$		
31 D	ECEMBER	31 DECEMBER	31 DECEMBER	31 DECEMBER	
	2011	2010	2011	2010	
Pacific Carriage Holdings Limited	50%	50%	-	-	
Southern Cross Cables Holdings Limited	50%	50%	-	-	
Community Telco Australia Pty Limited	50%	50%	-	-	
Yahoo!Xtra New Zealand Limited	-	49%	-	1	

# Details of entities over which control has been lost during the period

As mentioned in Note 5, Telecom successfully completed the demerger of Chorus on 30 November 2011.

# Shareholder inquiries

Shareholders with inquiries about transactions, address changes or dividend payments should contact Telecom's share registries.

#### New Zealand Registry

Computershare Investor Services Limited Private Bag 92119 Auckland 1142 Phone: 0-9-488 8777 Fax: 0-9-488 8787 NZ Toll Free: 0800 737 100 Email: enquiry@computershare.co.nz Website: www.computershare.com

#### **United States Registry**

Details for Depositary Receipts, Transfer Agent, and Registrar The Bank of New York 101 Barclay Street New York, NY 10286 United States Phone (US): 1-888-BNY-ADRs Phone (non-US): 1-610 382 7833 Website: www.adrbny.com

Please note that no email address or fax number is provided. Inquiries can be submitted directly via the website.

#### Australian Registry

Computershare Investor Services Pty Limited GPO Box 7045, Sydney NSW 2001, Australia Phone: 0-2-8234 5000 Freephone: 1 800 501 366 Fax 0-2-8234 5050 Email: melbourne.services@computershare.com.au Website: www.computershare.com Shareholder inquiries about Telecom's operating and financial performance should be emailed to:

#### investor-info@telecom.co.nz

or addressed to:

#### **Investor Relations**

Head of Investor Relations Telecom New Zealand Private Bag 92028, Auckland 1142 New Zealand

#### Contact phone numbers

Australia 800 123 350 Canada 1 800 280 0398 Hong Kong 800 962 867 New Zealand 0 800 737 500 Singapore 800 641 1013 United Kingdom 0 800 960 283 United States 1 800 208 2130

#### Go to our investor centre at:

http://investor.telecom.co.nz

# Disclaimer

## Forward-looking statements

This summarised report includes forward-looking statements within the meaning of the U.S. Private Securities Litigation Reform Act of 1995 regarding future events and the future financial performance of Telecom. Such forward-looking statements are based on the beliefs of management as well as on assumptions made by and information currently available at the time such statements were made. These forward-looking statements are not guarantees or predictions of future performance, and involve known and unknown risks, uncertainties and other factors, many of which are beyond Telecom's control, and which may cause actual results to differ materially from those projected in the forward-looking statements contained in this report.

Factors that could cause actual results or performance to differ materially from those expressed or implied in the forward-looking statements are discussed in the H1 FY12 investor presentation, the H1 FY12 media release and in the risk factors and forward-looking statement disclaimer each in Telecom's annual report on Form 20-F for the year ended 30 June 2011 filed with the U.S. Securities and Exchange Commission. Except as required by law or the listing rules of the stock exchanges on which Telecom is listed, Telecom undertakes no obligation to update any forward-looking statements whether as a result of new information, future events or otherwise.

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ARBN 050 611 277